

IWM Case Study 3

Sustainability Management Plan for Commercial Building

This case study demonstrates how a commercial development proposed for the Fishermans Bend Employment Precinct can achieve compliance with Fishermans Bend Urban Renewal Area (FBURA) integrated water management (IWM) planning requirements. It highlights the key elements required to support a planning application as part of a Sustainability Management Plan, including the use of MUSIC for modelling compliance with stormwater management requirements and the Green Star Certification System for green buildings performance rating. It is accompanied by a checklist for applicants.

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Applicant Checklist

A: Proposed development description:



A1: Describe the proposed development e.g. describe the land use, anticipated tenancy, buildings and works, number of car parking spaces, expected number of occupants, etc.



Assess site opportunities and constraints for integrated water management (IWM).

A. Development description

The development site area is 2,900 m². The application proposes the construction of an 8-level commercial building within an employment precinct, providing:

- ground level showroom,
- 126 carparks (levels 1-3),
- commercial office space (levels 4-8), and
- roof space with plant room and solar panels proposed for 25% of the area.

The building has prominent setbacks with no adjoining properties and has street and footpath access on all sides. Access to the building can be gained through an entrance on the north facing wall.

Development Summary

Element	m ²	% of site area
Roof area	1,970	68
Ground level driveway and footpaths	560	19
Ground level pervious areas	370	13
Total	2,900	

Total combined equivalent occupancy is estimated at approximately 1027 people. Gross Floor Area (GFA) is estimated at 17,623 m² and Net Lettable Area (NLA) at 10,271 m².

The site presents the following design opportunities and constraints:

Opportunities	Constraints
<ul style="list-style-type: none">• Horizontal trafficable roof areas available for greening with planters on structures and green roof type plantings providing an interactive experience for building occupants and visitors.• North facing facade unencumbered by shading from adjoining properties suitable for green walls and façade greening at all levels.• Substantial green areas surrounding footpaths and driveways suitable for the placement of raingardens and passively irrigated canopy trees.	<ul style="list-style-type: none">• Careful consideration of placement of green infrastructure on roof to ensure it is unencumbered by solar panels and other building service structures.• Almost 90% of the development comprises impervious surfaces.• Area is known to be subject to flooding.

A: Proposed development description (cont):

- A2.** Assess Fishermans Bend Planning Scheme requirements that apply to the site.
- Register the proposed development with the Green Building Council of Australia.
- Hold a pre application discussion with Council to confirm proposed design response to planning requirements.

A2. Fishermans Bend Planning Scheme requirements

The Port Phillip and Melbourne Planning Schemes contain policy and planning controls that support integrated water management. Some are mandatory requirements of a planning permit and must be pursued prior to the commencement of building and works.

The requirements that apply to this development are specified in Table 1. Case study compliance is noted against each requirement.

Table 1 Fishermans Bend planning scheme requirements and development compliance

Mandatory Provisions	IWM Element	Development Compliance
Fishermans Bend Framework ¹	- Third Pipe - Rainwater Tank - Green Star Rating	✓
MPS Clause 22.27-4.5 PPPS Clause 22.15-45	- Urban Heat Island - Sea level rise, flooding, and water recycling	✓
MPS 22.27-4.7 PPPS 22.15-4.7 Clause 58.03-5 (Better Apartment Design Standards)	- Landscaping and vegetation	✓
MPS Clause 22.23 PPPS Clause 22.12 Clause 58.03-8 (Better Apartment Design Standards) Clause 65.01	- Stormwater management - Construction management	✓
South East Water Condition of Connection	- Use of Recycled Water - Connection and inspection requirements	✓

Submission requirements

It is a requirement that the following formats and tools are utilised to support a planning application:

- **Sustainability Management Plan (SMP):** All planning applications must submit a detailed sustainability assessment of the proposed development at the planning stage. This will include an IWM response and stormwater management assessment that demonstrates how the site will achieve the IWM requirements of the applicable policies of the Melbourne and Port Phillip Planning Schemes. An SMP will include as a minimum a description of all proposed WSUD assets, stormwater quality reports using appropriate stormwater assessment tools, site layout plans, a construction site management plan, and an asset maintenance program
- **MUSIC:** SMPs for all developments in Fishermans Bend must utilize the MUSIC tool to model best practice stormwater flow and stormwater pollutant reduction to be achieved in their development through the implementation of water sensitive urban design.
- **Green Star:** All developments must utilize the Green Star certification system (or equivalent system providing third party verification and accreditation) to provide a green building performance rating.

¹ In the absence of specific IWM policy for the Employment Precinct, all developments must align with the Fishermans Bend Framework and deliver on its sustainability goals and strategies. These include the adoption of design options and outcomes outlined in MPS Clause 37.04 Schedule 4 Sub Clause 4.3 and PPPS Clause 37.04 Schedule 1 Sub Clause 4.3.

A3: IWM Response

Describe the proposed IWM Response. Include a discussion of constraints to IWM where relevant. The response should address each policy requirement for:

- Water efficiency
- Dual reticulation
- Rainwater capture and reuse
- Fit for purpose use and treatment of alternative water sources
- Stormwater flow reduction
- Green infrastructure
- Stormwater pollutant reduction
- Best practice water management

A3. Integrated Water Management (IWM) response, features and benefits

The following schematic illustrates an IWM Response for the development that achieves Fishermans Bend planning requirements. The performance of the response delivers benefits to onsite potable water demand reductions, stormwater treatment to improve water quality and flow reduction, fit for purpose onsite water use, third pipe management, and urban heat island mitigation amongst other areas.

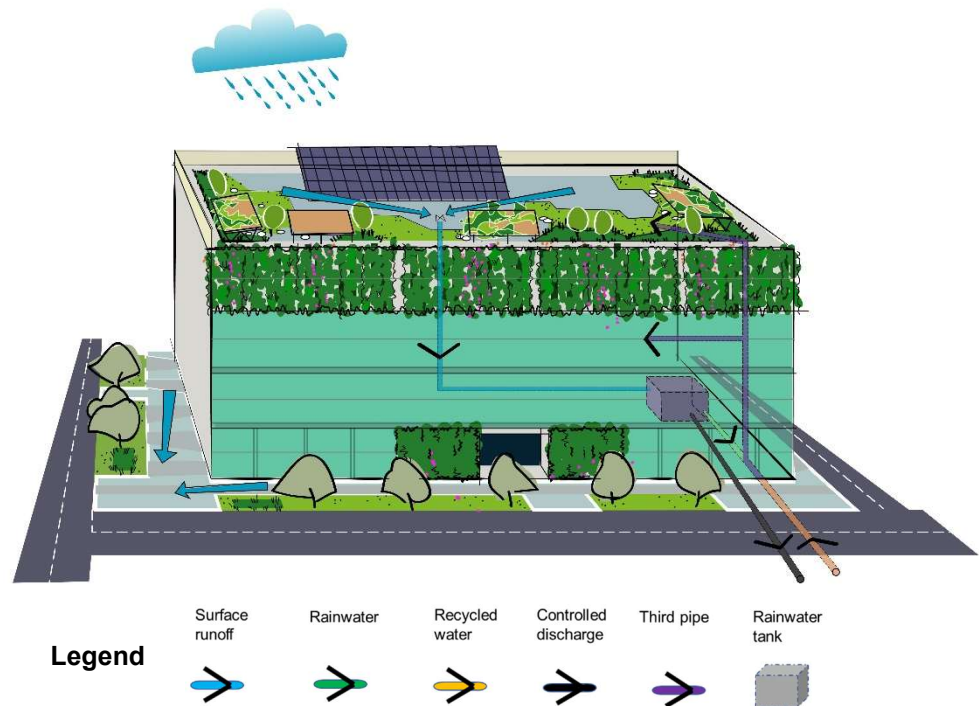


Figure 1 Proposed IWM response

The development should achieve IWM outcomes through the implementation of:

- **Best practice water efficiency:** Application of a minimum 5-star WELS ratings to internal sanitary fixtures including taps, toilets, washing machines, and dishwashers, and 3-star rating for showers.
- **Water reuse:** Rainwater capture from 100% of roof areas to supply internal non-potable demand and irrigation of green roof and green facade, with overflows directed to street drainage and provisions for controlled release through Smart Tank technology. Water harvested from these areas will supply 14.5% of non-potable internal and external irrigation demand for landscaped areas.
- **Fit for purpose water use:** Treatment of water prior to reuse, including first flush diversion, sediment removal and UV treatment, and the use of controlled access and sub-surface irrigation systems.
- **Stormwater flow reduction:** Average annual flow reduction of 77% for the site compared to predevelopment levels, through retention and reuse on site.
- **Use of recycled water network:** Dual reticulation and controlled access of non-potable water to all non-potable water outlets throughout the development for the future supply of precinct scale recycled water.
- **Green infrastructure:** Green roof to cover 40% of the building roof area with a green wall at the entrance at street level and façade greening across 3 upper office levels.

- **Water efficient landscaping** with high proportion of native and low water use groundcover, shrubs and climbers, as well as small and medium canopy trees with deep soil zones. All landscaping will be irrigated with rainwater first and supplemented by recycled water and will aim to increase soil moisture and the presence of water in the landscape.
- **Green Factor score of 0.76:** Site greening achieves optimal levels of performance as rated by the Green Factor tool, contributing to a healthy human connection to nature and connectivity with landscaping at street level.
- **Urban Heat Island effect amelioration:** The urban heat island effect will be mitigated using extensive greening and shading across the site, including horizontal and vertical greening and canopy trees at both roof and ground level. Additionally, roofing materials with a minimum three-year Solar Reflectance Index of 64 will be used. These measures will treat 81% of the site area.
- **Stormwater pollutant reduction:** The development will exceed best practice stormwater pollution reduction through retention and reuse, reducing mean annual pollutant loads for Total Suspended Solids, Total Phosphorous and Total Nitrogen.
- **Best practice management:** Metering on all main end uses, recycled and rainwater outlets across the site to enable effective monitoring and identify leaks. All plumbing connections meet South East Water's conditions of connection.
- **Building services:** No water-based heat rejection methods will be used for the air conditioning system, fire protection system testing will be controlled with isolation valves for each floor, and water utilised for testing will be reserved and reused for landscape irrigation.
- **Best practice construction management:** A site management plan will be prepared to minimise the risks of stormwater pollution from the development in particular sediments, gross pollutants, and construction debris.
- **Green Star Rating:** The response of the building maximizes the points that can be achieved through IWM following a performance pathway, providing an estimated reduction in potable water consumption of up to 30% compared to a reference building.

What are the costs and benefits of onsite IWM?

Fishermans Bend planning controls introduce a range of requirements that increase local amenity and user experience and have the potential to positively impact property value.



IWM measures are best integrated in the early stages of development planning to reduce additional construction and maintenance costs and minimise the potential impact that a design response may have on development yield.

A recent assessment of high-density development typologies undertaken in the City of Melbourne suggests that IWM and enhanced site greening can add an average of 1-3% on the cost of construction per m². However, there is evidence from premiums applied to comparable developments that these costs can be recovered, and that developments with these features and their benefits may be able to achieve premiums of 2-8% (Arup, 2018).

Maintenance costs for green roofs have been estimated at 10% of the capital cost per annum, or 5% for roofs larger than 100 m². Maintenance of green facades has been estimated at between 8-10% of the capital cost per annum (Arup, 2018).

Flood protection from rainfall and storm events

Most of the stormwater flow volume over a year and the associated pollutants occur within the more frequent 'every day' events and these are the most important for stormwater treatment. Larger, less frequent events individually have a lot of volume but do not happen often. Over a long period, they are less important but are significantly more difficult to treat so stormwater treatment focusses on treating the more frequent flows.

Less frequent events with a 1-20% chance of happening within a year are of most concern for flood mitigation protection with the events with a 5-20% chance of happening causing most flood damages (although rare events cause a lot of damage when they do occur!).

It is neither technically possible or economic to capture or treat all rainfall or protect an urban development for all flood events and the level of protection provided is a balance between effort and cost required and the expected benefits of the protection. Certain standards of protection must be achieved. Typically these are for all building floors to be above the flood level for events up to a 1% chance of happening within a year with flows safely managed in pipes and overland flow paths and for all flows to be contained in pipes for events up to a 5-20% chance of happening within a year, depending on the development type.

Specifying green walls and green façades

Green roofs are vegetated landscapes installed on roofs to provide building insulation, capture and retain stormwater, increase local plant diversity, and provide increased amenity and property value. Green roofs vegetation will vary based on the proposed design, desired irrigation requirements, and the weight bearing capacity of the building roof. Green walls provide similar benefits and are vertical vegetated systems that are generally attached to a wall, and incorporate vegetation, growing medium, irrigation and drainage into a single system. Green façades generally consist of climbers that grow up a façade from the building base or through container planting at different levels. Green walls differ from green façades in that they incorporate multiple modular plantings to create the vegetation cover rather than being reliant on fewer numbers of plants that climb and spread to provide cover (City of Melbourne, 2015).

Green roofs, walls and façades provide significant benefits to buildings including increased commercial returns, enhanced amenity, improved thermal building performance, and habitat for increased biodiversity, amongst others.

To produce successful green infrastructure, it is important to carefully consider the orientation of the site, and the potential exposure to excessive sun, wind and shading. As a result, the vegetation must be selected carefully, and provided with sufficient irrigation, soil and drainage to support healthy growth in such conditions. Council encourages the use of indigenous or native plants to support local biodiversity and water efficiency.

The cost of green roofs, walls and façades will vary based on a number of factors including the type of green infrastructure approach adopted, the size and location of the infrastructure on the building, structural and anchoring requirements, soil depth and vegetation selected, and access for maintenance amongst other factors.

For further information please refer to [the City of Melbourne's Growing Green Guide](#) (City of Melbourne, 2014).

Policy requirements for rainwater tanks – mandatory sizing

It is mandatory that onsite rainwater tanks are fitted with a first flush device, meter, in built discharge control and water treatment supporting fit for purpose use. Discharge control can be achieved through the use of Smart Tank technology that utilises projected rainfall and tank level sensors to program the automatic discharge of rainwater from the tank prior to a rainfall event. Smart Tanks provide a means to maximise the retention of water from a rainfall event, thus reducing the impact of stormwater flows on the drainage system. Where a Smart Tank is not used, demand should be sufficient to regularly draw down the tank or alternatively a regulated detention outlet ideally to on-site green infrastructure should be provided.

For further information please contact your water retailer.

B: Include a site layout plan, catchment areas and IWM treatment systems:

B1: Provide a site layout plan showing all building roofs and covered areas, sealed surface areas and unsealed surface areas with dimensions. This should be consistent with the plan lodged with the planning application.

B2: Show the site boundary, dimensions, and total site area and the site layout plan.

B3: Show the legal point of discharge.

B4: Provide a drainage plan for the design solution. Specify the area draining to each downpipe and legal point of discharge (includes both impervious and pervious areas).

B5: Show the location, type and surface area (m²) of the proposed WSUD treatment systems on plan, including how each internal catchment area to be treated will be connected to a WSUD element. Show how piped connections will be made within the site and to the legal point of discharge.

B6: Indicate the expected volume of onsite stormwater reuse and how this has been calculated.

B7: If relevant to development type, identification of potential toxicants generated by the business to be located on the premise requiring structural isolation from the runoff draining to a WSUD treatment system or storm drain.

B8: Consideration of the site's response contributing to cooling, improving local habitat and providing attractive/enjoyable spaces.

B. Site layout plans, catchment areas and IWM systems

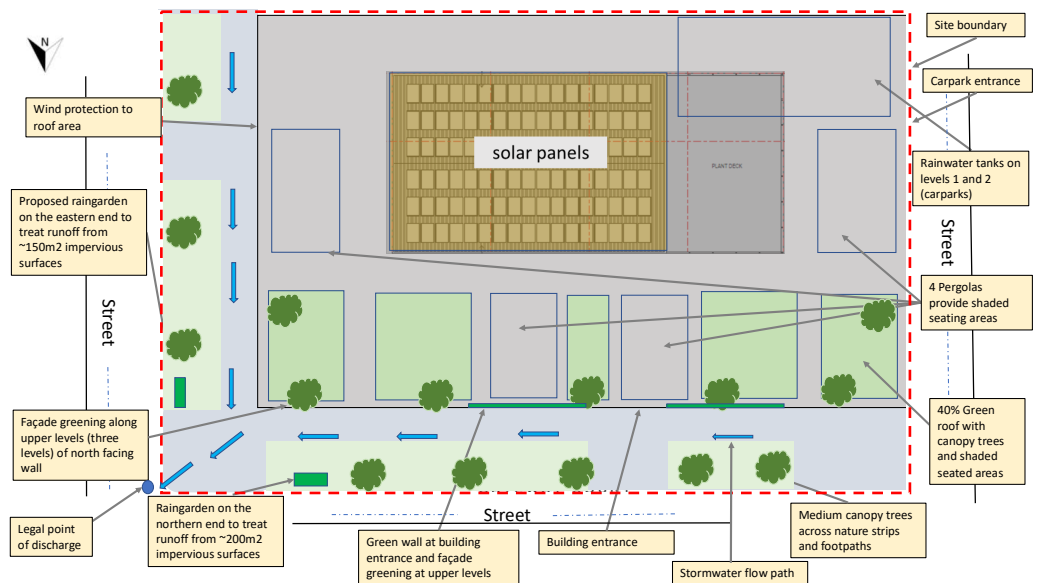


Figure 2- Site layout plan

An assessment of internal and external non-potable demand was undertaken to understand the impact of tank sizing, while still meeting policy requirements.

Outcomes include:

- Internal non-potable water demand for toilets was estimated at 4.7 ML/year.²
- External non-potable water demand for landscape irrigation of the green roof and green façade area was estimated at 0.75 ML/yr.³
- Tanks were sized at minimum 0.5 m³/10m², according to planning scheme requirements.
- This results in a tank of 100 kL for the 1970 m² of roof area.
- These tanks have high reuse efficiency however they do not meet internal and external water demand.
- There is a shortfall of 4.65 ML/yr or 85.5% of demand to be met by recycled water.

² Rainwater reuse consumption was estimated utilising occupancy rates per m² of commercial office space, specified WELS rated appliances, and an average number of flushes per day. Washing machine loads were not estimated for the purposes of this case study as it will form a more variable and likely substantially lesser impact on demand in commercial premises. Green Star Design & As Built Potable Water Calculator provides an alternative means to build demand across a broader number of uses.

³ The City of Melbourne Growing Green Guide suggests an irrigation demand for hydroponic green walls of between 0.5 -2L/m²/day. The mean value of 1.25 L/ m²/day has been adopted, providing an irrigation demand of 1,668 L/day irrigation demand, or 0.609 ML/yr (modelled as seasonally distributed based on rain-PET).

Maintaining rainwater tanks primary flood detention function

It is important to ensure that there is sufficient internal and external demand to quickly draw down rainwater tanks and maintain their primary flood detention function. This should account for any seasonal irrigation and demand variability.

Policy requirements for third pipe connection

It is policy that a third pipe connection is provided to all non-potable water outlets across the development, for approved uses including toilet flushing, washing machine use and irrigation. This connection will supply all rainwater, stormwater and recycled water via a purple pipe. It is a requirement that rainwater and stormwater harvested on the site are the primary water source for this third pipe, supplemented by recycled water.

Table 2- Catchment type or WSUD asset surface area

Catchment type	Area (m ²)	Treatment	Alternative Water demands	% demand met
Total roof area	1970	Smart Tank to toilet flushing and irrigation of green roof and green facades. Flow reduction of 95.5% from the area.	5.45 ML/year	14.5%
Total impervious areas (driveways, footpaths)	560	To be treated with 2 raingardens (16 m ²) at street level.	NA	NA
Total pervious areas	370	Passively irrigated by rainwater and stormwater from impervious areas. Additional irrigation needs may be met with recycled water.	Not estimated	Not estimated
Total Site Area	2900			

Note: Additional plans and drawings should be supplied to capture all items raised in the accompanying checklist. This includes plans that show all IWM assets, their catchments and drainage connections.

(cont.)



B9: Table summarising the internal drainage catchment areas shown on the site layout plan, the size of the catchment area, the percentage of the site this represents and information about the corresponding WSUD treatment system. The table should equal 100% of total site area. The information should correspond to the information shown on the site layout plan.

C: Modelling and compliance:

MUSIC should be utilised to demonstrate compliance with policy requirements.

- C1: Compliance summary with policy requirements.
- C2: MUSIC report with results that meet best practice performance for stormwater pollutant load reductions: TSS:80%; TP:45%; TN 45%; Litter 70%.
- Summary of MUSIC model input parameters for each WSUD treatment system
- Schematic of model.
- Check MUSIC file using the MUSIC auditor (<https://www.musicauditor.com.au/>).
- The applicant should submit a copy of the MUSIC file (.sqz) used to generate treatment performance.

C. Modelling and compliance

MUSIC software was used to model the water balance of the proposed site design as shown in the model schematic in Figure 3. The modelling climate details are summarised in Table 3. The climate data was chosen according to the recommended pluviograph data for the Melbourne city region (10 years of data with mean annual rainfall between 650 and 750 mm/yr).

Table 3– MUSIC modelling parameters

MUSIC Model Inputs	
Site location	Melbourne regional
Rainfall data used	086071 MELBOURNE (1952-1961)
Modelling timestep	6 mins
PET data	Melbourne Average Monthly PET
Pollutant characteristics	Defined according to surface types as per Table 3 in Melbourne Water MUSIC Guidelines 2018

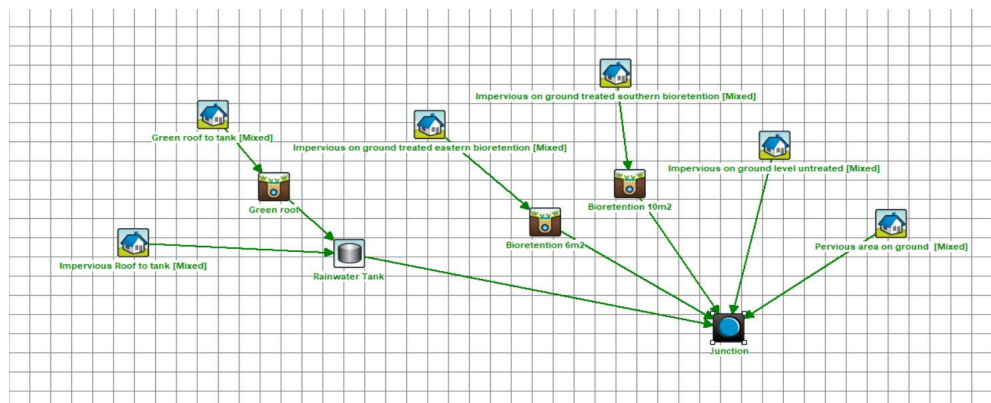


Figure 3 – MUSIC model schematic⁴

The effectiveness of the treatment systems is summarised in Table 4 which demonstrates it exceeds compliance with water quality improvement requirements outlined in Best Practice Environmental Management Guidelines (minimum 80% reduction in Total Suspended Solids, 45% reduction in Total Phosphorus and 45% in Total Nitrogen).

Note: for the purposes of MUSIC modelling, green infrastructure on podiums and roofs can be modelled as shallow bioretention systems. These areas will require additional irrigation to ensure the optimal growth and health of this infrastructure.

⁴ Water is discharged from site at the legal point of discharge labelled as the junction, receiving node or site discharge point in MUSIC.

Table 4 – Site wide MUSIC modelling compliance results

	Sources	Residual Load	% Reduction
Flow (ML/yr)	1.6	0.366	77.2
Total Suspended Solids (kg/yr)	328	37.7	88.5
Total Phosphorus (kg/yr)	0.666	0.106	84
Total Nitrogen (kg/yr)	4.6	0.689	85
Gross Pollutants (kg/yr)	60.3	7.16	88.1

Tank performance

Table 5 – MUSIC modelling parameters

Parameter	Tank (Internal and external non potable demand)
Volume captured (ML/yr)	0.82
Demand (ML/yr)	5.6
Demand met (ML/yr)	0.8
Demand met (%)	14.5
Stormwater Volume Reduction (%)	95.5
Demand Shortfall (ML/yr)	4.65

The demand shortfall for internal non-potable demand and irrigation will be met exclusively using recycled water. Potable water can be supplied through the third pipe until such a time as recycled water becomes available for the precinct.

Cooling, habitat and enjoyable spaces

The proposed greening for the site, including green roofs and green facades contribute to providing the combined benefits of cooling and adding enjoyable aesthetics for users and visitors to the complex. The inclusion of a large number of trees provide additional urban heat island reduction, biodiversity, food production and social benefits.

Fit for purpose treatment

Rainwater and stormwater harvested from the site will be applied in a fit for purpose manner and treated to reduce risks associated with nutrients and pathogens in these water sources.

Rainwater treatment will be undertaken according to the Department of Health and Human Services guidelines, and will include maintenance of harvesting areas, first flush devices, back flow prevention, and some level of post storage treatment including filtration and disinfection (i.e. UV or chlorination), or as otherwise approved by the water authority.

Water for reuse may require additional treatment to mitigate risk of any contaminants entering the stormwater system (for example cleaning detergents, cigarette butts, etc). Treatment may include sediment removal to protect the UV system, and some sacrificial areas to retain flows if required. Controlled access to treated water, including sub-surface irrigation, will be applied for risk reduction, as will the placement and monitoring of backflow prevention devices and control switches with the recycled water system.

The importance of backflow prevention, system switches, and controlled access is critical in reducing risks associated with use and ensuring that Class A recycled

C: Modelling and compliance (cont.)

- C3:** Minimises impact of chemical pollutants and other toxicants, as relevant.
- C4:** Contributes to cooling, improving local habitat and providing attractive/enjoyable spaces.
- C5:** Tank installation and fit for purpose treatment of water harvested from trafficable and non-trafficable areas must be undertaken in accordance with South East Water's Conditions of Connection and Guidelines for the use of Recycled Water and Rainwater (2018).
- For combined rainwater and recycled water infrastructure, it is advised to consult with the relevant water corporation or local council for design and treatment requirements of the rainwater system.

water is not compromised. The design and treatment associated with these systems will be undertaken in accordance with South East Water's Condition of Connection and Guidelines for Recycled Water and Rainwater in Medium to High Density Developments.

Governance of these systems will be established between the building owners, building managers and relevant authorities.

Tank sizing and green infrastructure planning

The planning scheme defines tank sizing requirements on the basis of 50% of the storm event volume for a 5-year design ARI over a 72-hour duration event. Tanks should be sized with a corresponding volume, accounting for all accessible catchment areas and any green infrastructure proposed within. Green infrastructure must drain and connect back to the tank to meet the flood retention objectives of the tanks. In some instances, protection such as a media filter may be required to further protect tank assets. The design storm event volume should be determined to size the tank appropriately taking into account other objectives and the minimum tank size required for flood mitigation and reuse applied.

Further guidance

[South East Water Conditions of Connection \(S.145 of the Water Act 1989\)](#)

Standard Conditions of Connection – Fisherman's Bend Precinct

[South East Water \(2018\) Guidelines for Recycled Water and Rainwater in Medium to High Density Developments](#)

[Melbourne Water MUSIC Guidelines \(2018\)](#)

[MUSIC Software Auditor](#) to review the MUSIC file submitted as part of the application

[Department of Health and Human Services \(2013\), Rainwater use in urban communities – Guidelines for non-drinking applications in multi-residential, commercial and community facilities](#)

D. Functional design

Information relating to the functional design of the development will be included with the planning application. This will include the detailed presentation of tank design and the treatment of rainwater harvested on site including first flush, pre-treatment, secondary and tertiary treatment prior to entering the building's recycled water network. It will also include detailed specification of green roofs, green walls and green facades, as well as cross sections of any raingardens and passively irrigated street trees proposed. Additional design details may be required as a condition of permit.

Further guidance

[Melbourne Water WSUD Engineering Procedures](#)

[WSUD Engineering Procedures: Stormwater Appendix A: Suggested plant species for WSUD treatment elements](#)

[Melbourne Water Water Sensitive Urban Water Design Guidelines: South East Councils](#)

[City of Melbourne Stormwater Drainage Design guidelines](#)

E: Green Star Response: applications should achieve a 5 Star Green Star Rating.

- E1:** Certified 5 Star Green Star Design Rating as rated through the Green Star Design and As Built Tool v1.3.
- E2:** Conditional rating to be documented in detailed design and achieved within 12 months of building occupation.
- E3:** Provide evidence for all rated initiatives including plans, modelling, and strategy.
- E4:** Maximise points achieved against the following categories:
 - 2. Commissioning and Tuning
 - 3. Adaptation and Resilience
 - 5. Commitment to Performance
 - 6. Metering and Monitoring
 - 18. Potable Water
 - 25. Heat Island Effect
 - 26. Stormwater
 - 30. Innovation
- E5:** Third party verification of the design.

Note: Project teams must review the Green Star Potable Water Calculator Guide prior to utilising the Potable Water Calculator to ensure that the design response reflects the assumptions set out in the Tool's calculation methodology.

E. Green Star response

The development will be planned to achieve a 5-star Design and As Built Green Star Rating and has been assessed utilising the Green Star Design and As Built Submission Guidelines (v1.3) and scorecard. The IWM response aims to maximise the points achieved across specific Green Star categories that facilitate the delivery of IWM outcomes specified in the planning scheme.⁵

Optimal performance across these category areas can contribute up to 26 points towards the required 60 points to achieve a 5 Star whole of project rating, which represents an Australian Excellence performance level. The IWM response outlined in this report will target a total of 18 points towards the required total.

Table 6 outlines the Green Star credits and points targeted by the development's IWM response. Points targeted across categories that encompass additional responses beyond IWM require additional action across all nominated building systems and services in order to achieve these credits, for example Metering and Monitoring, Commissioning and Tuning, and Commitment to Performance.

Table 6 Green Star response of development

Category	Maximum Points	Requirements	Points Targeted
18.Potable Water	12 ⁶	<ul style="list-style-type: none"> • 18A: A performance pathway was adopted to determine reductions in potable water consumption. The result is up to a 30% potable water reduction compared to a reference building • The pathway includes the following actions: <ul style="list-style-type: none"> ○ High WELS rated sanitary fixtures and appliances. ○ Landscape irrigation: drip irrigation with moisture override sensor. ○ Heat rejection: No water used for heat rejection in air conditioning. ○ Fire system test water: reuse and sprinkler systems with isolation valves. ○ Application and reuse of recycled water and rainwater on site. • 18B: Should the prescriptive pathway be adopted it would be possible to achieve up to 6 points based on these actions. However, it would not be possible to meet the pathway's Green Star tank sizing requirements due to the large site GFA⁷. A technical question can be lodged with the GBCA to demonstrate that onsite detention and retention has been maximized for the catchment area with the proposed sizing. 	6

⁵ Green Star points are classified into eight categories, with each category allocated a number of credits, each with an associated number of points. The total number of points equals 100, with no weightings applied to the categories.

⁶ A maximum of 12 points are awarded following a performance pathway when a development achieves a 75% reduction on a reference project with standard water efficiency. A maximum of 6 points are awarded following a prescriptive pathway when the development addresses specified key water uses.

⁷ Tank sizing is specified at 10L/m² Gross floor area

Category	Maximum Points	Requirements	Points Targeted
		<ul style="list-style-type: none"> Note: Precinct wide recycled water collection may not be available at the time of the As Built submission. As a result, the project may not be able to claim the benefits of this initiative, which would impact on the targeted % potable water reduction on a reference building. Should the availability of recycled water be guaranteed within two years of the practical completion of the building, a technical question may be lodged with the GBCA to determine whether the benefits can be included in the credit assessment. 	
26. Stormwater	2	<ul style="list-style-type: none"> 26.1: The development's peak event stormwater discharge does not exceed the predevelopment discharge⁸, as a result of the capture of water from the roof area. A risk assessment has been conducted providing the ability to access adaptation and resilience credits (Category 3). 26.2: Stormwater pollutant reduction targets for total nitrogen, total phosphorous and total suspended solids have been exceeded. It is assumed that hydrocarbons and oils will be generated on road reserves which are external to the site. Management approaches to contaminants generated on footpaths include capture through biofiltration media (raingardens) and passively irrigated street trees as proposed across the site. 	2
6. Metering and Monitoring	1	<ul style="list-style-type: none"> An energy and water consumption metering and smart monitoring system has been put in place. This system is connected to Smart Tanks capturing rainwater and recycled water prior to connection to third pipe. Attainment of these points is dependent on the placement of meters and monitoring on all nominated building systems. 	1
2. Commissioning and Tuning	4	<ul style="list-style-type: none"> Environmental performance targets have been set for the development, including a consumption target of 100L/person/day. The development is committed to a comprehensive commissioning and tuning process covering the operation, servicing, safety and maintainability of all IWM systems from the design, 	4

⁸ The measure utilises a 5-year design ARI for medium to high risk climate change risks over the design and lifetime of the project.

Category	Maximum Points	Requirements	Points Targeted
		<p>tender, construction, commissioning and tuning phases of the project.</p> <ul style="list-style-type: none"> An independent agent has been appointed to support the commissioning and tuning phase throughout the project lifecycle. Attainment of these points is dependent on the commissioning and tuning of all nominated buildings services and systems. 	
25. Heat Island Effect	1	<ul style="list-style-type: none"> The development complies with the requirement that a minimum 75% of the site comprise of green infrastructure or shading structures with minimum SRIs and pitches, which has been applied to 77% of the site.⁹ 	1
30. Innovation	3 for potable water and stormwater	<ul style="list-style-type: none"> The development improves on the following Green Star benchmarks: <ul style="list-style-type: none"> Stormwater pollutant reduction requirements (Column B Targets)¹⁰ Availability of recycled water at the time of practical completion may impact the ability of the project to claim an additional innovation credit for improving on Green Star benchmarks for discharge to sewer. 	1
5. Commitment to Performance	1	<ul style="list-style-type: none"> An environmental building performance target for potable water use has been set (100L/person/day), with regular measurement supported by smart metering and at least quarterly reporting. Attainment of this target relies on the measurement of other environmental building performance targets. 	1
3. Adaptation and Resilience	2	<ul style="list-style-type: none"> A site wide Climate Adaptation Plan has been developed for the site. This incorporates the outcomes of a precinct wide climate risk assessment and site level responses to urban heat island, sea level rise and storm events, application of IWM and green infrastructure across the site, and community preparedness to respond to climate risks. A technical question may be lodged to confirm that the precinct level assessment covers the development site. 	2

⁹ For the purpose of the assessment of this credit, areas allocated to photovoltaic panels or solar hot water should be excluded from the total site area to be assessed, as per advice in the Submission Guidelines. Solar panels have low SIR values, are not classified as shading structures, and are therefore not complaint surfaces that contribute to the attainment of this credit.

¹⁰ The development is very close to achieving 2 additional points for this category, which could be attained with some minor adjustments to impervious surfaces.

Technical questions

Technical questions are a useful mechanism for reviewing and justifying alternative approaches to achieving Green Star credits. This is the case with Smart Tank sizing, where a larger tank based on the development's GFA will not provide additional flood mitigation or water reuse benefit to the site. It can also apply to requirements associated with Smart Tank Commissioning, where it may be possible to meet documentation requirements through approvals processes associated with South East Water's conditions of connection for rainwater tanks and third pipe. Confirmation with the GBCA for any alternative approaches to those outlined in the Submission Guidelines will be required as part of the certification process.

Green Star future focus

The Green Building Council is preparing to transition the Design & As Built tool to a new tool: Green Star for new buildings. This tool will present minimum performance requirements for the potable water category including three levels of achievement (minimum expectations, credit achievement and exceptional performance) and changes to how categories are grouped and assessed. It is expected that the transition will take place in late 2021.

Further guidance

Green Building Council Australia Green Star Design & As Built v1.3 Submission Guidelines – can be purchased at the [GBCA website](#)

[CSIRO \(1999\) Best Practice Environmental Management Guidelines \(as amended\)](#)

F: Green Infrastructure – Green Factor Response: applications should achieve a minimum Green Factor Score of 0.55

- F1:** Define approach to site greening including green elements and site areas contributing to the score.
- F2:** Score Green elements in the Green Factor Scorecard and provide as part of the SMP.
- F3:** Engage a Landscape Architect and Irrigation Consultant if appropriate to finalise the design.

F. Green Infrastructure: Green Factor response

The development presents a strong green infrastructure response that supports the attainment of IWM and urban heat island mitigation objectives, controls and standards.

About Green Factor

Green Factor is a tool that can assist applicants to achieve compliance with policy requirements related to green infrastructure. Green Factor measures the impact of green walls, roofs and facades and provides an opportunity to value both horizontal and vertical greening. The tool provides applicants with a Green Factor Score that is calculated as a ratio of the total vegetated area (m²) relative to the total site area.

A minimum score of 0.55 is deemed necessary to achieve required IWM and urban heat island policy objectives at a lot scale.

The IWM response has been scored in Green Factor based on the following assumptions:

- **Green Roof:** 40% greening (788 m²), comprising:
 - 7 small canopy trees (canopy of 6 m),
 - 84 m² of deep soil volumes (1000mm+ in depth),
 - 112 m² of large shrubs, 224 m² of small shrubs and 112 m² of groundcover in inset structures
 - 465 m² of medium depth soil volumes (200-500 mm),
 - 4 green pergolas providing seating over trafficable areas and pathways (300 m²)
- **Green Wall:** 2 story green wall adjoining the building entrance on the north facing façade (175 m²) comprising an equal mix of groundcover type and small shrub coverage.
- **Façade Greening:** 3 levels of façade greening dispersed across the upper levels of the north facing façade utilising planter and climbing structures fixed to external façade access points (635 m²) and irrigated by third pipe.
- **Streetscape greening:**
 - 8 medium canopy trees
 - 2 raingardens (16 m²)
 - 400 m² of deep soils exceeding 1000-1500 mm
 - 354 m² of nature strips comprising groundcover, small shrubs and large shrubs
- **Species selection:** native flowering species and climbers with a low to medium irrigation need have been selected as appropriate for green roofs and facades. Small and medium canopy trees located on the roof and at ground level have a larger irrigation requirement and are to be irrigated with stormwater and supplemented with recycled water.

The IWM response exceeds the minimum Green Factor score required as a result, with a Green Factor Score of **0.76**. The design delivers various ecosystem outcomes across a number of areas including the provision of habitat for biodiversity, stormwater runoff reduction, urban cooling, and some recreational benefits to building occupants. The design can be modified to deliver increased benefits through the incorporation of additional shading structures across all areas.

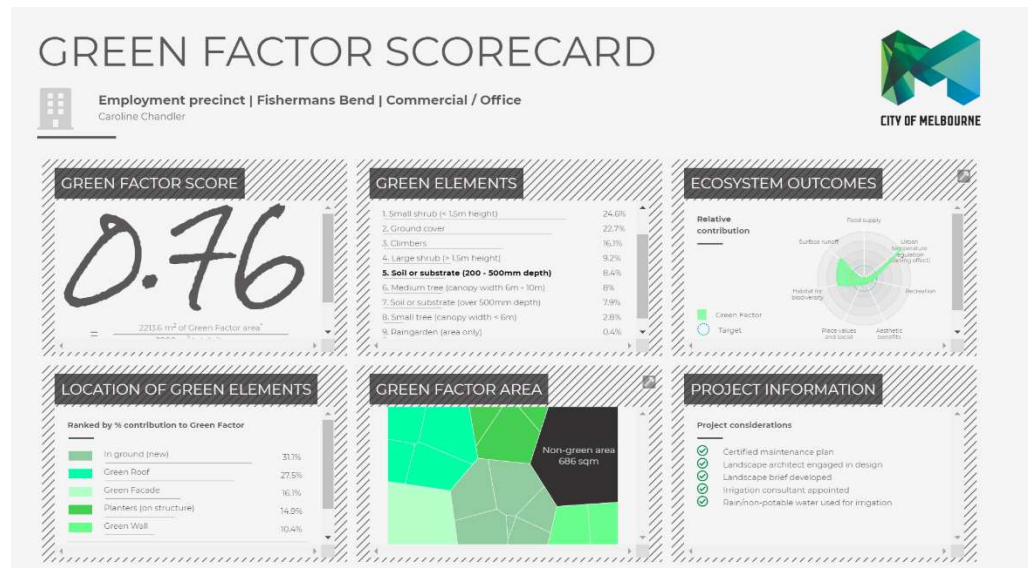


Figure 4 - Green Factor scorecard rating for the development

Green Factor sensitivity analysis

Alternative greening configurations will provide the following Green Factor Scores:

- Removal of the green wall would provide a score of 0.68.
- Removal of proposed green facades would provide a score of 0.63.
- Removal of both green walls and green facades would provide a score of 0.55.

The largest contributor to the score is green infrastructure proposed on the roof, including trees, vegetation, green pergolas and medium depth soils.

The following conditions are required to support the planting:

- **Location:** Consideration of building height levels providing optimal orientation, sun and wind conditions.
- **Irrigation:** Automatic drip irrigation systems for green walls, facades and planter boxes which can be more water intensive than ground level vegetation. These will be required to maintain plant health particularly for vegetation that is more exposed to wind and rain. All vegetation will be controlled access irrigation with rainwater and recycled water.
- **Drainage:** Drainage to support the structural integrity of each building and planted areas and to respond to extreme weather events.

Support from a Landscape Architect and Irrigation consultant can greatly assist with the development of effective green infrastructure.

Achieving green infrastructure policy requirements

Green roofs or planter structures on roofs are a key mechanism for achieving landscaping and greening policy requirements in Fishermans Bend particularly on highly developed sites. Consideration should be given to the soil and irrigation requirements for these structures to support healthy green infrastructure.

Alternative green infrastructure approaches

In addition to the design response outlined, it is possible to consider a number of other solutions for application at ground level or on structures, depending on the opportunities and constraints of the site. These include:

- Rock or stone wool, an alternative to soils which offers a lightweight yet high load bearing storage and release option for irrigation of roofs, podiums and streetscape vegetation
- Wicking beds, which provide an opportunity for ground level retention and release of harvested water to green infrastructure

Further guidance

[Adoption Guidelines for Green Treatment Technologies. \(Cooperative Research Centre for Water Sensitive Cities, 2018\)](#)

[Green walls, roofs and facades: Technical Guidelines \(Inner West Council, 2020\).](#)

[Growing Green Guide \(City of Melbourne, 2014\)](#)

G: Construction:

G1: Development of a Site Management Plan that outlines construction measures to protect the stormwater system during construction.

G2: Site management measures shown on a plan.

G. Construction

All construction activities will be carried out under the guidance of a site sediment and erosion construction management plan. A site management plan will be prepared for the development, with consideration of the following:

- Protection of stormwater drains surrounding the site and downstream waterways from sediment, topsoil, construction debris and other pollutants that may leave the site during construction due to wind or rainfall or runoff.
- Implementation of measures to contain sediment and litter from construction on-site. Measures include the use of designated wash-down areas, the direction of run-off to drains and bunded areas, stockpile protection using tarps and covers, and waste containment measures on site amongst others.
- Site risk assessment and risk reduction measures.

Further guidance

EPA Victoria publications at [Prevent stormwater pollution on building sites](#)

In 2020 EPA Victoria will release a new guide outlining common hazards in the construction industry in accordance with the *Environment Protection Amendment Act 2018* to come into effect in July 2021

H. Commissioning

The commissioning of mechanical and electrical services, metering and monitoring systems and irrigation networks is an important step in ensuring that systems are calibrated optimally. Smart Tank technology and other water using services form part of this process and will be assessed and tuned based on as-built drawings, operation and maintenance manuals (O&Ms), building user guides, and feedback from users. These guides will provide clarity on how buildings and irrigated green infrastructure can use water efficiently, as well as providing an indication of likely water consumption, and ways to track and monitor its usage.

Smart Tanks have specific power and telecommunications requirements as follows:

- Power is required to run the smart tank controller and the discharge control equipment.
- Accessible 4G network is required for receiving purge messages, monitoring tank performance, and conveying alarms to the monitoring platform.
- Access to AC 240V 50Hz power supply and to 4G network is required in the rainwater tank control room or where the smart tank controller is installed.

Mandatory recycled water inspections are required at multiple stages during project delivery and commissioning.

Further guidance

[South East Water Conditions of Connection \(S.145 of the Water Act 1989\)](#)

Standard Conditions of Connection – Fisherman's Bend Precinct

I: Asset Maintenance:

H1: Development of an Inspection and Maintenance Checklist for all IWM assets.

H2: Clearly labelled drawings identifying items that need to be maintained.

I. Asset maintenance

Asset maintenance is recognised as a critical factor in ensuring the ongoing functionality of IWM assets, ensuring these achieve on site reuse and stormwater retention and detention objectives together with the ongoing protection of downstream environments. Considered early, planning and design processes can facilitate the development of assets that are more easily maintained, ensuring adequate access is achieved for each IWM asset.

An asset maintenance program will be developed for all IWM assets, including a schedule of maintenance and clarity regarding maintenance responsibilities. Given the complex network of interconnected assets on site, the program must clarify which aspects of asset maintenance are the responsibility of the building owner, building manager, tenant or responsible authority.

Governance

For this development the management of onsite tanks will be the responsibility of the owner and building manager, and the management of recycled water will be the responsibility of South East Water.

Key considerations include the establishment of inspection and cleaning schedules as well as performance standards across the following assets:

- **Smart Tank technology:** tank maintenance will incorporate a review of the functionality of remote sensors, monitoring equipment and the functionality of triggers and alerts as well as monitored data to ensure the tank is functioning as intended, the presence of leaf litter or debris blocking downpipes and first flush valves, the presence of sediment or debris in the tank, review of pump functionality, ongoing connection to stormwater for overflow and structural stability of the tank. All smart tanks should have telemetry with alerts to a responsible party for critical indicators and issues such as abnormal water level patterns as well as any identified pump failure, power outage, inlet or outlet blockage.
- **Rainwater treatment:** technical specifications, performance monitoring, random sampling.
- **Third pipe connection:** inspection and testing of backflow devices, pump systems and changeover devices relating to rainwater use.
- **Planters on structures, green roofs, walls and facades:** establishment and routine maintenance of vegetated structures including plant replacement, weeding and fertilizing. Review of irrigation infrastructure including pumps and sprinkler heads/drippers. It should also include inspection and works to ensure the underlying building structures are maintained, functional and safe, with inspection of any waterproofing membranes for leaks. Access must be carefully considered based on the location of the structure (Inner West Council, 2020).
- **Irrigation system and drainage system maintenance:** inspection for blockages and removal of debris, review of automatic sensors and system functionality.
- **Raingardens and passively irrigated trees:** removal of litter at regular intervals as part of monthly maintenance, inspection of raingarden inlets, surface level and temporary detention to ensure ongoing functionality, plant health and replacement of surface soil media if required, removal of blockages to the stormwater network connection.

Maintenance can be undertaken inhouse or with the support of specialist contractors and should be budgeted as part of ongoing operational costs. Ongoing maintenance costs have been estimated by the Royal Institution of Chartered Surveyors at approximately 2 - 12% per year of the installation costs (City of Melbourne, 2016).

It is the owner's responsibility to maintain and irrigate green walls, roofs, and facades. If these are not maintained appropriately and die, it is the owner's responsibility to replace these as per the original sizing and dimensions.

Further guidance

[Stormwater Victoria WSUD Audit Guidelines](#)

[City of Port Phillip Raingardens Maintenance Manual](#)

J. Applicant Checklist: IWM in Fishermans Bend

The Port Phillip and Melbourne Planning Schemes contain policy and planning controls that support integrated water management. Some are mandatory requirements of a planning permit and must be pursued prior to the commencement of building and works.

This checklist outlines the key steps to follow when addressing integrated water management as part of a Sustainability Management Plan (SMP). In addition, the applicant should review all planning scheme requirements for the land and the development type, including local controls.

Applicants are encouraged to check with their local council if they are not sure which planning scheme provisions apply and complete a site layout plan before starting the SMP.

A: Proposed development description:

A1: Describe the proposed development e.g. describe the land use, anticipated tenancy, buildings and works, number of car parking spaces, expected number of occupants, etc.

Assess site opportunities and constraints for IWM.

A2. Assess Fishermans Bend Planning Scheme requirements that apply to the site.

Register the proposed development with the Green Building Council of Australia.

Hold a pre application meeting with Council to confirm proposed design response to planning requirements.

A3 IWM Response: Describe the proposed IWM Response. Include a discussion of constraints to IWM where relevant. The response should address each policy requirement for:

- Water efficiency
- Dual reticulation
- Rainwater capture and reuse
- Fit for purpose use and treatment of alternative water sources
- Stormwater flow reduction
- Green infrastructure
- Stormwater pollutant reduction
- Best practice water management

B: Site layout plan, catchment areas and IWM treatment systems:

B1: Provide a site layout plan showing all building roofs and covered areas, sealed surface areas and unsealed surface areas with dimensions. This should be consistent with the plan lodged with the planning application.

B2: Show the site boundary, dimensions, total site area and the site layout plan.

B3: Show the legal point of discharge.

- B4:** Provide a drainage plan for the design solution. Specify the area draining to each downpipe and legal point of discharge (includes both impervious and pervious areas).
- B5:** Show the location, type and surface area (m²) of the proposed WSUD treatment systems on plan, including how each internal catchment area to be treated will be connected to a WSUD element. Show how piped connections will be made within the site and to the legal point of discharge.
- B6:** Indicate the expected volume of onsite stormwater reuse and how this has been calculated.
- B7:** If relevant to development type, identification of potential toxicants generated by the business to be located on the premise requiring structural isolation from the runoff draining to a WSUD treatment system or storm drain.
- B8:** Consideration of the site's response contributing to cooling, improving local habitat and providing attractive/enjoyable spaces.
- B9:** Table summarising the internal drainage catchment areas shown on the site layout plan, the size of the catchment area, the percentage of the site this represents and information about the corresponding WSUD treatment system. The table should equal 100% of total site area. The information should correspond to the information shown on the site layout plan.

C: Modelling and compliance: MUSIC should be utilised to demonstrate compliance with policy requirements.

- C1:** Compliance summary with policy requirements.
- C2:** MUSIC report with results that meet best practice performance for stormwater pollutant load reductions: TSS:80%; TP:45%; TN 45%; Litter 70%.
 - Summary of MUSIC model input parameters for each WSUD treatment system.
 - Schematic of model.
 - Check MUSIC file using the MUSIC auditor (<https://www.musicauditor.com.au/>).
 - The applicant should submit a copy of the MUSIC file (.sqz) used to generate treatment performance as well as a summary report file (*.mrt) or MUSIC Auditor report.
- C3:** Minimises impact of chemical pollutants and other toxicants, as relevant.
- C4:** Contributes to cooling, improving local habitat and providing attractive/enjoyable spaces.
- C5:** Tank installation and fit for purpose treatment of water harvested from trafficable and non-trafficable areas must be undertaken in accordance with South East Water's Conditions of Connection and Guidelines for the use of Recycled Water and Rainwater (2018).

- For combined rainwater and recycled water infrastructure, it is advised to consult with the relevant water corporation or local council for design and treatment requirements of the rainwater system.

D: Functional design consideration: This section may be required for inclusion with the planning application, or else the information is to be provided as a condition of permit. Check with your Council for advice on which applies.

Note: All applications must be accompanied by details of the proposed stormwater management system, including drainage works and retention, detention and discharges of stormwater to the drainage system.

- D1:** Plan from Checklist item B (Site layout plan, catchment areas and IWM treatment systems) or amended plan required by permit.
- D2:** Sectional view of each WSUD treatment showing indicative levels.
- D3:** Size of treatment elements, e.g. tank volume, raingarden width and length, extended detention depth, etc.
- D4:** Details of pipe connections between the rainwater tank, recycled water and third pipe network and end uses, e.g. toilet/s, laundry, hot/cold water and irrigation, as applicable.
- D5:** Relative Levels (RL's) for each WSUD treatment including surface level, extended detention depth, filter layers and depth, under drain system, and connection to the legal point of discharge (LPOD).
- D6:** Plant species and planting densities to be used in any vegetated treatment systems, in accordance with best practice requirements. I.e. Melbourne Water recommends 6 – 10 plants / sqm in a raingarden.
- D7:** For vegetated treatment systems, management of the interface between the WSUD treatment and immediately surrounding areas, e.g. car parking spaces, walkways, lawns, so that the WSUD elements and public safety are protected.

E: Green Star Response: applications should achieve a 5 Star Green Star Rating.

- E1:** Certified 5 Star Green Star Design Rating as rated through the Green Star Design and As Built Tool v1.3.
- E2:** Conditional rating to be documented in detailed design and achieved within 12 months of building occupation.
- E3:** Provide evidence for all rated initiatives including plans, modelling, and strategy.
- E4:** Maximise points achieved against the following categories:
 - 2. Commissioning and Tuning
 - 3. Adaptation and Resilience
 - 5. Commitment to Performance

6. Metering and Monitoring

18. Potable Water

25. Heat Island Effect

26. Stormwater

30. Innovation

E5: Third party verification of the design.

Note: Project teams must review the Green Star Potable Water Calculator Guide prior to utilising the Potable Water Calculator to ensure that the design response reflects the assumptions set out in the Tool's calculation methodology.

F: Green Factor Response: applications should achieve a minimum Green Factor Score of 0.55.

F1: Define approach to site greening including green elements and site areas contributing to the score.

F2: Score Green elements in the Green Factor Scorecard and provide as part of the SMP.

F3: Engage a Landscape Architect and Irrigation Consultant if appropriate to finalise the design.

G: Construction:

G1: Development of a Site Management Plan that outlines construction measures to protect the stormwater system during construction

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I: Asset Maintenance:

H1: Development of an Inspection and Maintenance Checklist for all IWM assets.

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